Lighthouse Bank Online Banking Users:

Due to our merger with Santa Cruz County Bank, a new Business Online Banking system will be available beginning Monday, April 6, 2020. Please mark your calendar to sign on to Santa Cruz County Bank's online banking system through the website: www.sccountybank.com.

FIRST TIME LOGIN INSTRUCTIONS: Access Santa Cruz County Bank's website at www.sccountybank.com and locate the blue Account Login section in the upper right-hand corner of the Bank's homepage. Click on Business to login to your business online banking.

LOGIN CREDENTIALS: Your username will be the same, all lowercase. Your password will be set to a temporary password of 8 characters: **sccb+Last 4 of User SSN**, for example **sccb1234**. Once you have logged in, you will be asked to set a new password of 9-17 characters, containing at least 1 number, 1 letter and one special character.

PLEASE NOTE THE FOLLOWING INFORMATION WILL NOT AUTOMATICALLY MIGRATE TO SANTA CRUZ COUNTY BANK'S ONLINE BANKING SYSTEM:
Lighthouse Bank Account Statements
Custom Alerts You have Set up on the Lighthouse Bank System
External Transfers (transfers to accounts at other banks)
User Authority (Admin Access to add or modify users and user access will no longer be available)

ACH & WIRE ORIGINATION
As of March 26, 2020 at 4pm PDT, you may only originate transactions with effective dates less than or equal to April 3, 2020. In addition, further changes to ACH and/or Wire templates during this period will not be migrated.

Recommended Steps for Users: We recommend you download and print all Statements and make a list of your Custom Alerts and External Transfers prior to April 2, 2020. You will have the ability to set up Custom Alerts in the new system. eStatements will automatically be available in the new system on a go-forward basis.

After April 6, 2020, please visit your local branch or contact us to make desired changes for User Authority.

If you currently download transactions to Quicken or QuickBooks or any other accounting programs, it is important that you perform a final download before the system goes offline to avoid duplicate transaction downloads in the new system.

All other information stored in the current Lighthouse Bank online banking and bill pay system will migrate to the **Santa Cruz County Bank Online Banking** system.

Beginning April 6, 2020, you can take advantage of Santa Cruz County Bank's competitive products and enjoy the customer and community focused banking that you have come to expect from our banks. We invite you to explore new business products and services available to you: Positive Pay, Business Mobile Banking, Health Savings Accounts, depositing checks and cash through our network of ATMs without the need for deposit slips and envelopes, and much more!

We appreciate your feedback and encourage you to call us at (831) 457-5000 or email ebanking@sccountybank.com if you have any questions or concerns.

Thank you!