

Lighthouse Bank Online Banking Users:

Due to our merger with Santa Cruz County Bank, a new Online Banking system will be available beginning Monday, April 6, 2020 after 6:00am Pacific Daylight Time (PDT). Please mark your calendar to sign on to Santa Cruz County Bank's online banking system after that time and save the instructions below.

**FIRST TIME LOGIN INSTRUCTIONS:** Access Santa Cruz County Bank's website at [www.sccountybank.com](http://www.sccountybank.com) and locate the blue Account Login section in the upper right-hand corner of the Bank's homepage. Click on Personal to login to your personal online banking.

**LOGIN CREDENTIALS:** Your username will be the same, all lowercase. In the event your username is less than 6 or greater than 19 characters, you will be prompted to change it. Your password will be set to a temporary password of 8 characters: **sccb+last 4 of your SSN**, for example **sccb1234**. Once you have logged in, you will be asked to set a new password of 9-17 characters, containing at least 1 number, 1 letter and one special character. These new credentials will also allow you to access the Santa Cruz County Bank My County Mobile Banking app.

**PLEASE NOTE THE FOLLOWING INFORMATION WILL NOT AUTOMATICALLY MIGRATE TO SANTA CRUZ COUNTY BANK'S ONLINE BANKING SYSTEM:**

Lighthouse Bank Account Statements  
Custom Alerts You have Set up on the Lighthouse Bank System  
External Transfers (automatic transfers to accounts at other banks)

**Recommended Steps for Users:** We recommend you download and print all Account Statements and make a list of your Custom Alerts and External Transfer data prior to April 3, 2020. You will have the ability to set up Custom Alerts in the new system and to initiate external payments through Santa Cruz County Bank's Bill Payment system.

You will be automatically prompted to enroll in eStatements, which are accessible through Santa Cruz County Bank's online banking system. If you do not choose eStatements you will receive a paper statement in the mail. eStatements will be available in online banking on a go-forward basis.

Your bill payment payees, future dated payments and recurring payments will migrate to the **Santa Cruz County Bank Online Banking** system.

We will send you a final reminder in the next two weeks to welcome you to Santa Cruz County Bank's online banking system. We appreciate your feedback and encourage you to call us at (831) 457-5000 or email [ebanking@sccountybank.com](mailto:ebanking@sccountybank.com) if you have any questions or concerns.

Thank you!

