

March 2020

Hello Lighthouse Bank Online Banking Users!

In January, we announced our upcoming scheduled systems integration of Lighthouse Bank accounts and loans into Santa Cruz County Bank due to the merger of our two banks. We have been working behind the scenes to integrate your online banking with Santa Cruz County Bank's. This integration will take place on the weekend of April 4 -5<sup>th</sup>. Your online banking services will be limited or temporarily unavailable while the systems integration is performed.

Beginning April 6, 2020, you can take advantage of Santa Cruz County Bank's competitive products and enjoy the customer and community focused banking that you have come to expect from our banks.

To get a preview of your new online banking experience, we invite you to visit the Santa Cruz County Bank Education Center:

For Businesses: [https://www.sccountybank.com/education\\_business.cfm](https://www.sccountybank.com/education_business.cfm)

For Individuals: [https://www.sccountybank.com/education\\_personal.cfm](https://www.sccountybank.com/education_personal.cfm).

Here, you will find educational videos and product demos that provide a "click thru" user experience.

And, we will be happy to orient you in person at any of our banking offices.

We will be communicating all the steps necessary to ensure you have a smooth transition to the Santa Cruz County Bank online banking system. We appreciate your feedback and encourage you to call us at (831) 457-5000 or email [ebanking@sccountybank.com](mailto:ebanking@sccountybank.com) if you have any questions or concerns.

Thank you!

